This is the symbol for the National Health Service (NHS) which led this piece of work.

**Appendix B** **Declaration template**

At **St Georges Medical Practice**  we are committed to identifying and supporting carers according to the requirements of the Care Quality Commission and as evidenced against the NHS England quality markers for general practice.

| **Quality marker** | **How achieved** |
| --- | --- |
| identification and registration | The practice keeps a carers register. We identify carers on registration or if no information, then we would send the patient an Accurx to determine whether they are a carer or young carer. |
| All GPs are aware to identify any carers in consultation. We have posters in practice asking carers to identify themselves. |
| holistic support | We are aware of local carers support services and ensure we have sent all on our carers register a link to the services available to them. |
| We provide information to all carers about services available to them and would refer on if appropriate. |
| in-practice support | We are aware how to refer to local carer support organisations. |
| We have processes in place for referring adult and young carers to local support services. |
| appointments and access | Carers can make virtual appointments if they so wish via telephone or video consultations. |
| Carers are able to order repeat prescriptions online. |
| information, involvement and communication | Any patient including carers can join our patient participation group. We have posters in practice and information on our website. |
| The practice uses digital media to communicate with carers of all age. |
| awareness and culture | All practice staff are confident in engaging with patients who are carers, including young people and their families. |
| All staff have carer awareness training. |
| **How did the practice involve carers in this declaration?**  This will be displayed on the practice website to encourage feedback to practice | |

NAME: Julie Smith DATE: 11.10.23